



Local Lines

Shrewsbury Electric and Cable Operations
508-841-8500

What's
Happening at
SELCO
November, 2006

WWE Prize Winners

Congratulations to Sarah Traynor, our WWE 24/7 New Subscriber Prize Pack winner for October! Three other WWE subscribers also won cool WWE DVDs.

Subscribe to WWE 24/7 VOD for just \$7.95/mo and get your **FIRST MONTH FREE!** You'll also be entered for a chance to win WWE merchandise.



Share the Warmth

SELCO's *Share the Warmth* program has been helping Shrewsbury residents in need for 14 years. Because of high heating costs this winter your donations are needed now more than ever.

To contribute, use the envelope included with the November bill or drop off your donation at the SELCO office.

Please help the less fortunate in your community by donating to SELCO's *Share the Warmth* program this holiday season.

Thank you for your donations.

Starz! HD on Ch. 383

Delivering the sharpest, brightest, boldest movies.

NEW SELCO Telephone Service Available December 2006

SELCO Telephone is a fully-featured home telephone service backed up by the customer support, high reliability, and quick response time you experience with our electric, cable and TownISP Internet services.

SELCO Telephone's high-quality service is intended to replace your existing telephone line... you can even keep your existing phone number!

Get unlimited local and national calling from **SELCO Telephone for just \$39.95/mo***. Or you can sign up for the **SELCO Super Pack for only \$119.95/mo*** and get SELCO Digital Cable, TownISP Standard Speed Internet access and SELCO Telephone for one low monthly price!

SELCO Super Pack
\$119.95/mo*
Digital Cable • Internet • Phone

SELCO Telephone Service Features

- Keep your existing number or get a new number
- No contracts or long term commitment required
- Unlimited local and national calling (Including Guam, PR & USVI)
- FREE Call Waiting, Caller ID, Voice Mail, and other features
- Electric, Cable, Internet and Telephone on **ONE BILL!**
- Reliable service from a name you can trust
- Crystal-clear digital technology
- E-911 emergency calling even in a power outage

SELCO Telephone
\$39.95/mo*



SELCO

TELEPHONE



* Average monthly taxes and fees: Federal Excise Tax \$0 – E911/Disability \$.85 – Federal USF \$2.70 – MA State Sales Tax \$.50 – Subscriber Line Charge \$0. Taxes and fees may vary based on international long distance calls, directory assistance, and additional operator services. Visit www.Shrewsbury-MA.gov/Telephone for a complete list of international long distance, directory assistance and operator service rates.

Michael A. Refolo Appointed to SELCO Commission

Attorney Michael A. Refolo, a partner at Bowditch & Dewey, LLP in Worcester, was recently appointed to the SELCO commission to fill a vacancy left by retiring commissioner Stan Davis.

"I was interested in the position because I saw a unique opportunity to give back to the community while utilizing my skill set as a business lawyer."

"Having lived in Shrewsbury for six years, I appreciate the services SELCO provides and the professionalism of its employees. As commissioner I want to encourage exploration of new products and services, and ensure that SELCO's services remain a great deal for our residents," he said.



SELCO Thermostat Rebate Program

Turning down the thermostat 8° F for eight hours a day will save 8-10% on home heating costs. An easy way to take advantage of these savings is to lower the thermostat temperature while away from home or sleeping. Programmable, or "set-back" thermostats are the most efficient way to do this.



SELCO is now offering a 50% rebate (up to \$30) on the cost of a set-back thermostat.

This rebate is available to SELCO electric customers ONLY and will run from November 1, 2006 to January 31, 2007.

The rebate will appear in the form of a credit on your electric bill. Limit one thermostat rebate per SELCO account.

Rebate forms can be picked up at the SELCO office or downloaded online at: www.shrewsbury-ma.gov/rebates

Residents may also call the SELCO office at 508-841-8500 to have a rebate form mailed to their home.

SELCO Sponsors Santa's Toy Chest

Donate a NEW unwrapped toy to Santa's Toy Chest and get a Video On Demand/Pay-Per-View Coupon good for one VOD or PPV movie (up to \$3.95 value) OR receive one energy efficient light bulb!



SELCO, in cooperation with St. Anne's Human Services, donates toys to local children during the holiday season. Join us this year in making a needy child's holiday memorable. Toys can be dropped off at the SELCO office during regular business hours through December 22nd.

Watch the NHL on Versus!



The NHL on Versus returns with 54 games during 2006-07 regular-season, plus the All-Star Game, Skills Competition, and YoungStars game. Versus

will also air the NHL Awards Show and first round of the NHL Draft. Versus is SELCO Digital Cable channel 237.

Frequently Asked Questions

What is the Dig Safe telephone number?

1-888-DIG-SAFE (344-7233). State laws require anyone who digs to notify utility companies before starting, and for good reason. Digging can be dangerous and costly without knowing where underground facilities are located.

What is the home energy loss prevention service (HELPS) telephone number?

1-888-333-7525. Customers of electric and gas municipal utilities participating in HELPS may call the toll-free hotline with any questions concerning energy conservation in their home.



Can I pay my past-due balance online?

It is possible to pay your overdue balance through SELCO EZ Pay (www.selcoezpay.com). Simply change the "payment amount" for each service and click the "tab" button on your keyboard. Do not click on the "reset totals" button on the page, as this will cause it to default back to the total amount due. The SELCO EZ Pay website allows you to pay your bill through EFT (electronic check), or with a debit or credit card.

**DON'T HIT THE ROAD...
CATCH ALL THE ACTION AT HOME.**

NHL Center Ice
Regular Season Just \$169
508-841-8500

Get up to 40 games a week with NHL Center Ice on SELCO digital cable.

Subscribe to Showtime Unlimited for just \$5.95/mo for six months, and you'll also receive a \$25 rebate from Showtime! Call 508-841-8500 to order today.



Showtime Unlimited consists of 11 premium digital cable channels, plus Showtime VOD and The Movie Channel VOD. Regular price \$12.95/mo. Offer expires November 30, 2006. Valid for new Showtime subscribers ONLY. HDTV customers will also receive Showtime HD with their Showtime subscription.

Shrewsbury Electric and Cable Operations
100 Maple Avenue – Shrewsbury, MA 01545 – 508-841-8500
Office Hours: 7:30 a.m. to 5:00 p.m. M-F